

Go Solutions Success Story: Saddle Mountain Unified School District #90

Supporting Student Success Through Efficient Medicaid Management

Go at a glance

Go Solutions is committed to empowering school districts across the US with innovative solutions that positively impact student success and their school communities. From intervention to reimbursement and everything in-between, our IEP and Medicaid software and Medicaid billing team help ensure your district is maximizing participation in your State's Medicaid reimbursement program and is able to provide exceptional experiences for all students.

OVERVIEW

Located in the rural areas of Tonopah and Buckeye in west Maricopa County, Saddle Mountain Unified School District (SMUSD) serves over 3,100 students across five schools. Known for a strong commitment to high-quality education and student success, SMUSD aims to prepare all students for college and career readiness in alignment with its mission: "Everyone learns, every day."

With a fast-growing student population, SMUSD embraces innovative solutions to support its special education and Medicaid services, which serve approximately 20% of its student body—well above average.

ABOUT SMUSD

5

Schools

3K

Total K-12
Students

320

Medicaid Eligible
Students

CHALLENGES BEFORE GO SOLUTIONS

High Staff Turnover and Training Needs

Frequent turnover among health aides and paraprofessionals required ongoing Medicaid and special education training, which was challenging for a small district team to manage.

Complex Medicaid Management

Previously using SEAS for over 20 years, SMUSD required a seamless transition to a new system that could streamline their Medicaid reimbursement process without extensive training.

Maximizing Reimbursements

With a need to capture all potential reimbursements and track overlapping services, the district looked for better reporting capabilities to support their Medicaid reimbursement and compliance efforts.

THE GO SOLUTIONS ADVANTAGE



A Smooth Transition

"It was a seamless transition from SEAS to Go Solutions." — Carol Wells, MIPS Coordinator

The transition from SMUSD's previous software to Go Solutions was remarkably smooth. Despite SMUSD's long history with SEAS, Carol Wells found that the intuitive design of Go Solutions facilitated a seamless migration, which minimized disruptions and allowed staff to quickly adapt to the new platform.

User-Friendly Interface and Efficient Training

"Very user-friendly... we do have to do ongoing training... I promote the online training Go Solutions offers." — Carol Wells

Go Solutions provides a user-friendly experience that requires minimal training. While ongoing monthly training sessions are necessary due to staff turnover, Carol notes that the system's intuitiveness supports new users and promotes confidence in using the software effectively.

Comprehensive Reporting for Better Resource Management

"The reporting capabilities of Go Solutions have helped us pay more attention to overlapping services and parental consent tracking." — Carol Wells

The built-in reports offered by Go Solutions, such as overlapping services and parental consent tracking, have greatly enhanced SMUSD's ability to monitor and optimize their Medicaid reimbursement process. The insights provided by these reports allow SMUSD to proactively address potential issues and ensure compliance, ultimately improving efficiency across departments.

STUDENT SUCCESS: KEY RESULTS ACHIEVED WITH GO SOLUTIONS



Enhanced Collaboration Among Departments:

The software facilitates teamwork between the Medicaid program, special education staff, and finance directors, ensuring a streamlined process where each department plays a role in maximizing reimbursements, improving compliance, and ultimately supporting student success.

Increased Medicaid Reimbursement:

By providing robust tracking and reporting features, Go Solutions has enabled SMUSD to include a comprehensive list of staff in their reimbursement claims, leading to an increase in Medicaid funding for the district.

Reduced Processing Errors:

The overlapping services report has been essential in minimizing claim rejections due to scheduling conflicts, leading to faster reimbursement cycles and more accurate claims.

POSITIVE IMPACTS AND KEY TAKEAWAYS



Ease of Use and Minimal Training: The system's user-friendly interface requires limited training, even for new team members, reducing the learning curve and ensuring productivity remains high despite high turnover.



Improved Resource Management: SMUSD has seen a reduction in overlapping services and greater adherence to Medicaid requirements, thanks to Go Solutions' robust reporting features.



Enhanced Collaboration: Regular monthly meetings and Go Solutions' tools empower different departments to coordinate effectively, ensuring maximum Medicaid reimbursements and minimizing any potential compliance issue.

**"From my experience, I'd rate Go Solutions a 10.
It's been a smooth transition, and we'd
absolutely recommend them to other districts."
-Carol Wells**

