

HELPING HEALTHCARE ORGANIZATIONS MEET HIPAA COMPLIANCE

The differences between security, confidentiality and privacy are all-encompassing, especially in the Healthcare and the Health Insurance Portability and Accountability Act (HIPAA). HIPAA regulations mandate safeguards for transmission, collection, physical storage, maintenance and access to individual health information. Regulations apply not only to transactions adopted under HIPAA, but extend to the exchange of all individual private health information.



MessageVision (MVI) is a strong partner for Healthcare Providers, Healthcare Clearinghouse operations, Private Benefit Plan Providers, and Government Funded Health Plans who need to link electronic and paper fax processes together. MVI services are the ideal solution to assist healthcare organizations in addressing the regulatory initiatives of HIPAA:

HIPAA 45 CFR 160.502, 160.514, 524: Exchange of confidential information with secondary or third parties by way of a secure method

Electronic Delivery

With MVI service, information is sent and received electronically, specifically routed to a user's email, fax machine or designated storage location. To further secure the exchange of vital records, information may also be directly transmitted automatically via VPN or HTTP/SSL connection with MVI central operations.

HIPAA 45 CFR 164.524, 164.528: The provision of timely and reliable access to information. Accurate accounting of the disclosure of information

Email Archiving: MVI information management solutions may be configured to archive all email and their attachments automatically in a secure central repository. Information may be immediately accessed by authorized individuals. Audit trails are maintained for individual system users who may have access to any level of system information.

Enterprise Archiving: In addition to archiving documents passed through the MVI service, solutions may be extended to include all client enterprise information. This expanded configuration would provide secure electronic archival and retrieval of all private health and patient documents, graphic images, audio files, and related data. Archiving solutions are configurable to conform to an organization's infrastructure contingency policies, plans and procedures.

HIPAA 42 CFR 142.308: Providing administrative, technical and physical safeguards and procedures for private information security

Access, Integration and Automation Routing

Access to vital information may be achieved through specifically defined routing, as configured at the administration level.

Archiving Solutions: Clients with integrated email and information management archiving achieve access through specifically defined individual and group policies and permissions. Access configuration and audit are via administrator control.

Automation: MVI solutions may be configured to automate information exchange with any secure environment or application, regardless of platform or operating system. Transmitted information may be captured from any predefined output format, data stream or directly from the document.

HIPAA 45 CFR 164.502: Provision of practical safeguards to prevent incidental disclosure of private health information

Limiting Unauthorized Access

As discussed in the MVI solutions above, our methods of electronic processing and distribution of information eliminates the need for the physical handling of hard-copy documents, and the possibilities of misrouting information or having it left in view of unauthorized individuals.