



Bringing the Nation's #1 Auto Club Flexibility in Check Printing, Invoices, and Reports Software

Managing the Complete Document Lifecycle for Oracle's J.D. Edwards EnterpriseOne and J.D. Edwards OneWorld

Managing automotive, member and financial services creates a tremendous amount of documents and paper process for AAA National every day. Each year AAA processes 60,000-70,000 checks; half to its clubs, suppliers, and members, and the other half to the warranty customers and contractors of its roadside assistance programs. As the primary supplier of tour books, maps, and other travel and safety materials to its clubs, AAA National also generates between 85,000 and 100,000 invoices every year.

Initially AAA came to Resolutions for a better way to create and distribute checks to its varied populations of payees. Using its JD Edwards business software on existing iSeries platform and Windows NT servers, Resolutions met all the requirements delivering a Certified J.D. Edwards solution.



"Resolutions provides us with a lot more flexibility in the creation and printing of our checks," said Dan Johannes, AAA National's director of accounting operations. ***"Part of the reason we selected Resolutions was because their software allows us to email remittance notices to our payees so we can start paying them electronically. For years, we've had the capability to pay them via Automatic Clearinghouse (ACH), but it's been difficult to get them the information they need. Resolutions makes it easy."***

"In the past, we were using laser check printing, but were restricted to three designs that we could print," said Johannes. ***"The Resolutions software allows us to create a multitude of different versions of a check and integrate different messages into the stub. This saves a lot of time and paper because we don't have to create and print a separate letter and stuff it into the check envelope."***

"We wanted to stop issuing paper invoices and start sending them out as PDF files in email attachments. We can't do that without Resolutions software."



Resolutions check design and distribution solutions for AAA's Oracle J. D. Edwards applications quickly developed into a complete document lifecycle solution, which now generates the motor club's invoices, statements, and purchase order reports.

Resolutions iSeries J. D. Edwards software solutions enable the utilization of data from both spool and database files. Users may use key fields located in spool files to look-up information directly in their JDE database. Fields such as email addresses or fax numbers that may not exist in spool or PDF files may be output as "event triggers"...automatically and dynamically distributing specified information to print, fax, email, or Web servers based on conditions within the output files.

Resolutions Oracle J. D. Edwards Solutions Capabilities:

- **Generate and Distribute** high volumes of documents in virtually any format across multiple communication channels via print, email, XML, Web, distributed print and MessageVision Internet Fax Service Solutions.
- **Capture** document images and electronic data for fast, accurate data loading and storage.
- **Streamline** business processes by removing physical documents and automating manual operations.
- **Sophisticated Routing:** Route document images based upon pre-defined document flow, making information readily available in real time.
- **Access:** Store an exact image of the original document, and give users online access at any time for use in customer service reference and tracking, contract management, and a wide range of other applications.
- **Relational Linking:** Link capabilities enable users to categorize, index, and map relationships with specific ERP transactions to ensure that documents are easy to find.
- **Intelligent Archiving Options:** Automatically index and archive Oracle J.D. Edwards OneWorld/EnterpriseOne output to ManagePoint Information Management solutions. Manage and retrieve the information locally or via the web. Search and instantly view the information, based upon simple index classification query...or by the actual content information from within the document or report.

