

TBS systems are designed to meet the integration requirements of our government clients efficiently, economically and securely. Our solutions are engineered to effectively share and distribute information between the various applications related to the business operations of municipalities and their customers.

TBS's focus is to provide the tools, structure and technology solutions that eliminate duplicate posting of data, reduce errors, and provide faster and more accurate information for managing daily business interactions with residents, vendors and clients.



## TBS Services Delivery: Performance, Reliability, Security, and Value

Tailored Business Systems provides complete solutions for IT infrastructure management in municipal and county government. Our integration solutions include system and network design and management, security management, business continuity and disaster recovery planning.

TBS's straightforward approach to integration compliments over 22 years of experience in providing advanced municipal management solutions to city and county government. We combine our expertise in systems and networks and our partnerships with major hardware and service vendors to form the finest multi-skilled delivery teams. This multi-skilled approach to services delivery means that TBS clients get the optimum level of innovation and support, as we address their entire enterprise network with solutions that best suit their unique operation models.

The result for our customers is consistent delivery of reliable and cost-effective planning, deployment, implementation, and management for government. In addition, TBS offers assistance to clients in re-engineering network infrastructure for better performance and maintenance, better security, and better return of investment.

## TBS Services Delivery Solutions

### IT Planning:

- IT Strategy
- IT Survey
- Gap Study
- Security Study
- Business Continuity Planning
- Disaster Recovery Planning

### Security Administration:

- Firewall
- VPN
- Intrusion Detection
- Anti-Virus
- Security Policy and Procedure

### Document Imaging/Management:

- Enterprise Archiving with Intelligent Content Search and Retrieval
- Email Archiving
- Imaging, Scanning and Database Integration

### Operating Systems:

- IBM iSeries OS
- Windows 2003 / XP / 2000 / NT /
- DOS
- Sun Solaris
- Linux
- HPUX

### Messaging Systems:

- E-Mail Administration
- Collaboration Systems
- Email Filtering

### Network Operations:

- Interconnection
- Management and Monitoring
- Routers, Switches, Hubs

### Helpdesk:

- Helpdesk Planning and Services
- User Administration
- Remote Helpdesk

### Training:

- Customized User Training
- Application Training

### Document Automation and Distribution:

- Integrating Print, Email, XML, Web
- MessageVision Internet Fax Service