

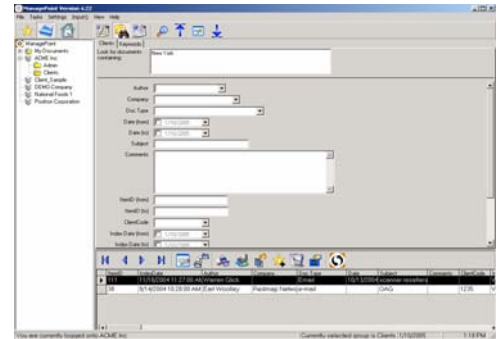
MANAGEPOINT ARCHIVING OVERVIEW



Redmap ManagePoint is MessageVision's corporate-level archiving solution that allows both electronic and paper-based information to be imported or scanned and indexed into one secure central repository location. ManagePoint solutions may be configured to integrate within the work-flow environment, enhancing and automating business-critical input and output from virtually any platform or operating system. Once indexed in the ManagePoint archive, these files, documents, emails and attachments are placed in unalterable format.

ManagePoint Index values are configured to accommodate the client's specific business needs, work flow process, and associated database applications. Once configured, clients with the proper access permissions may search indices for all information based on any number of parameters. Retrieved files are immediately viewable in original application format.

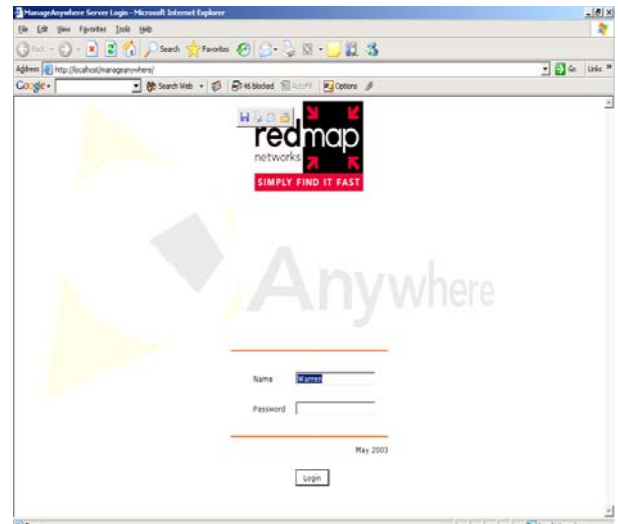
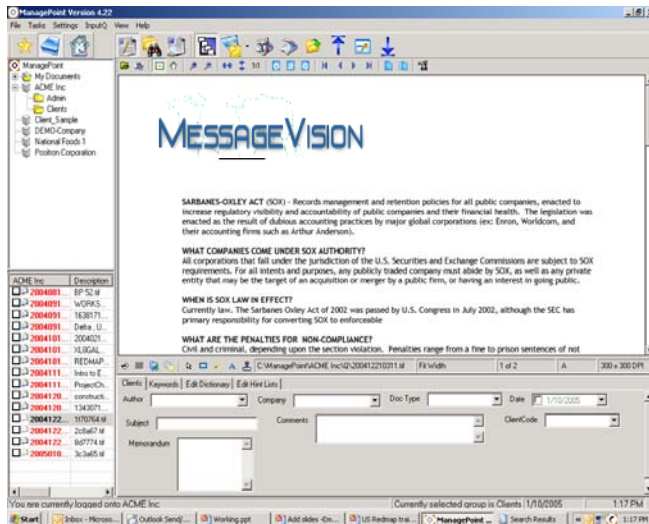
The central repository decreases the client's need for physical storage, securely centralizes information and decreases data retrieval time. ManagePoint archiving systems are deployed within the client enterprise, ensuring conformance with the back-up and disaster recovery policies particular to a customer's IT infrastructure.



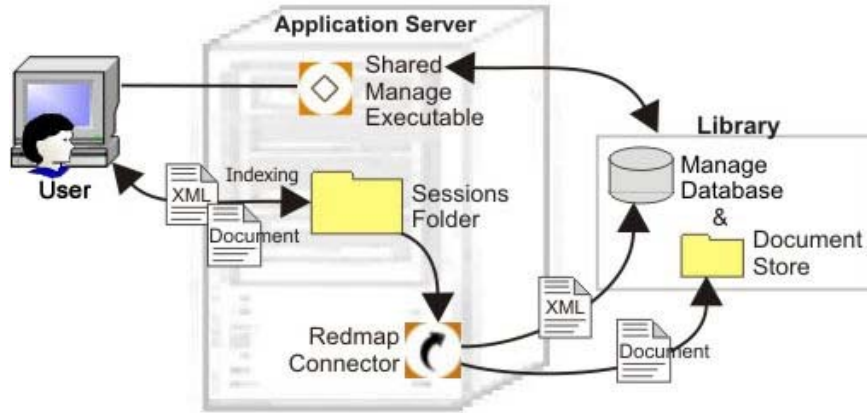
ManagePoint System Clients with appropriate permissions may search and view information based on actual content alone or combined with, the indices used indexing in ManagePoint. Version control and file 'check-in' 'check-out' functionality will ensure that the most current version of a document is in use.

ManagePoint includes Intelligent Archiving, ManageAnywhere web-based browsing, multi-tiered database security, document version control and Circulate data distribution.

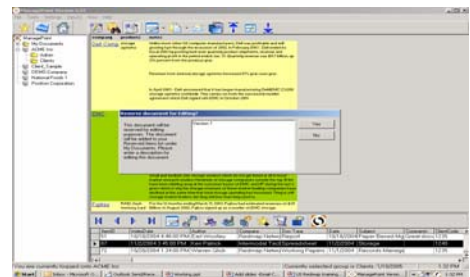
- **Intelligent Archiving** provides 'plain English' search capabilities and summaries of indexed information, regardless of the file format. This allows the client to search and view information based upon actual document content, as well as through specifically configured index fields.
- **ManageAnywhere** is the web-based adaptation of ManagePoint. Through a secure password and the Internet/Intranet, information can be stored and retrieved anywhere in the world, anytime of the day via ManageAnywhere connectivity is obtained through secure user ID and password VIA concurrent client access.



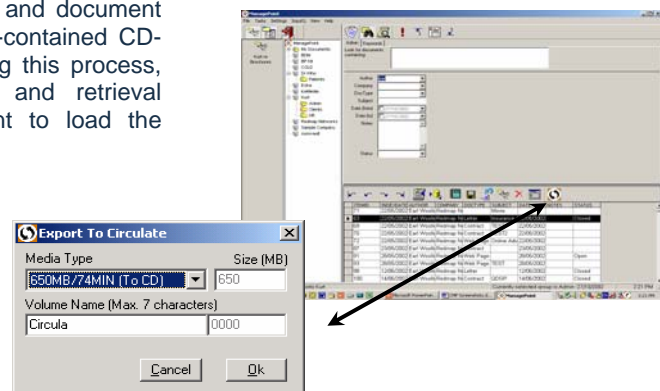
Database Security components direct indexing to file storage locations that are not mapped to users. As searches are executed against the database, files that match the particular search are copied into a “sessions” folder for the individual user. The user may browse to this particular directory on the network through ManagePoint client or VIA ManageAnywhere portal. In this configuration, users are only able to access files that they have already been permitted to see (sessions), and not the actual source files.



Document version control and file ‘check in/check out’ functionality ensures that the most current version of a document is in use.



Circulate function, enables retrieved documents, indices and document viewers to be moved or copied to a hard disk drive, self-contained CD-ROM or DVD or to any networked storage media. During this process, Circulate embeds a viewer for ManagePoint search and retrieval capabilities, eliminating any requirement of the recipient to load the ManagePoint application.



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